

A background image showing a group of people's hands clasped together in a supportive gesture, suggesting teamwork and mutual aid. The hands are of various skin tones, and the background is slightly blurred, focusing attention on the hands.

We believe that the work we do in Recoveries is important on a number of levels. Firstly, for our clients we are determined to deliver the best level of service and achieve the maximum recovery on each case. Secondly, for ourselves, providing a rewarding and satisfying career in a Firm that has a supportive culture, one of high performance, that collaborates in a rewarding, positive and supportive manner.

As a team we achieve together, we create an environment where people and their wellbeing come first, where we look out for each other, share and develop together, to achieve personal and professional success.

We are proud of our very high standards of service, but we know we must continue to focus on providing customer value, delivering great results, building trust and giving market leading solutions in our clients' best interests.

Our success is not just important to ourselves and our customers. The impact of our work contributes to the wider business strategy, positively impacting the lives of our colleagues, the local communities and charities with whom we volunteer and, importantly, provides security and certainty for our families.